Privacy Policy

§ 1 General provisions

- 1. The administrator of personal data is Ardor Auctions Sp. z o.o., with its registered office at ul. Piękna 1A, 00-477 Warsaw, NIP (Tax Identification Number): 5213683528 and KRS number: 532509. Ardor Auctions Sp. z o.o. can be contacted in writing at the address indicated in the preceding sentence or by e-mail at: contact@vehicle.bid
- 2. Pursuant to Article 37 of the GDPR, Ardor Auctions Sp. z o.o. has not appointed a Data Protection Officer.
- 3. The privacy policy forms an integral part of the Terms and Conditions. By using the services we offer, you entrust us with your information. This document serves only as an aid in understanding what information and data is collected and for what purpose and how it is used. This data is particularly important to us, so please read this document carefully as it sets out the rules and methods of processing and protecting personal data. This document also sets out the rules for the use of cookies.
- 4. Please be advised that we comply with the rules for the protection of personal data and all legal regulations provided for in the Personal Data Protection Act and Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC.
- 5. At the request of the person whose personal data is being processed, we provide comprehensive information on how we use their personal data. We always strive to clearly inform you about the data we collect, how we use it, what purposes it serves, and to whom we transfer it, how we ensure the protection of this data when transferring it to other entities, and we provide information about the institutions to contact in case of doubt.

§ 2 Privacy Policy

- 1. We respect your privacy. We want to guarantee you convenience in using our services.
- 2. We value the trust you place in us by entrusting us with your personal data for the purpose of providing services. We always use personal data in an honest manner and in such a way as not to betray your trust, only to the extent necessary to provide services.
- 3. As a User, you have the right to obtain complete and clear information about how we use your personal data and for what purposes it is necessary. We always clearly inform you about the data we collect, how and to whom we share it, and provide information about the entities to contact in case of doubt.
- 4. If you have any doubts about our use of your personal data, we will immediately take steps to clarify and dispel such doubts. We will answer all questions related to this in an exhaustive manner.
- 5. We will take all reasonable measures to protect your data from improper and uncontrolled use.
- 6. The legal basis for the processing of your personal data is:
 - Article 6(1)(a) the data subject has given consent to the processing of their personal data for one or more specific purposes.
 - Article 6(1)(b) processing is necessary for the performance of a contract to which the data subject is party or to take steps at the request of the data subject prior to entering a contract.
 - Article 6(1)(c) processing is necessary for compliance with a legal obligation to which the controller is subject.
 - Article 6(1)(d) processing is necessary to protect the vital interests of the data subject or another natural person.
 - > Article 6(1)(e) processing is necessary for the performance of a task conducted in the public interest or in the exercise of official authority vested in the controller.
 - > Article 6(1)(f) processing is necessary for the purposes of the legitimate interests pursued by the controller or by a third party.
- 7. Your personal data related to the conclusion and performance of the contract will be processed for the duration of its performance, as well as for a period not longer than that provided for by law, including the provisions of the Civil Code and the Accounting Act, i.e. no longer than 10 years from the end of the calendar year in which the last contract was performed.
- 8. Your personal data processed for the purpose of concluding and performing future contracts will be processed until you object.

- 9. You have the right to: access your personal data and receive a copy of the personal data being processed, rectify your incorrect data; request the deletion of data (right to be forgotten) in the circumstances provided for in Article 17 of the GDPR; request restriction of data processing in the cases specified in Article 18 of the GDPR, object to data processing in the cases specified in Article 21 of the GDPR, transfer the data provided, processed in an automated manner.
- 10. If you believe that your personal data is being processed unlawfully, you may lodge a complaint with the supervisory authority (Personal Data Protection Office, ul. Stawki 2, Warsaw). If you need additional information related to personal data protection or wish to exercise your rights, please contact us by post at our mailing address.
- 11. We comply with all applicable data protection laws and regulations and will cooperate with data protection authorities and authorised law enforcement agencies. In the absence of data protection laws, we will comply with accepted data protection principles, principles of social coexistence and established customs.
- 12. If you have any questions, please contact us via the website from which you were redirected to this Privacy Policy. Your request will be immediately forwarded to the appropriate person.
- 13. To help us respond or comment on the information provided, please provide your first and last name.

§ 3 Scope and purpose of personal data collection

- 1. We process the necessary personal data for the purpose of providing services and for accounting purposes only.
- 2. We collect, process, and store the following user data:
 - first and last name,
 - > residential address,
 - > delivery address (if different from the residential address),
 - > tax identification number (NIP),
 - > e-mail address,
 - > telephone number (mobile, landline),
 - information about the web browser used,
 - other personal data voluntarily provided to us.
- 3. Providing the above data is completely voluntary but also necessary for the full performance of services.
- 4. We may transfer personal data to servers located outside your country of residence or to affiliated entities, third parties based in other countries, including countries within the EEA (European Economic Area, EEA European Economic Area, EEA free trade area and Common Market, covering the countries of the European Union and the European Free Trade Association (EFTA)) for the purpose of processing personal data by such entities on our behalf in accordance with the provisions of this Privacy Policy and applicable laws, customs and regulations regarding data protection.
- 5. Access to your data may be granted to entities providing services necessary for the operation of the website, i.e.:
 - Hosting companies providing hosting or related services to the Administrator.
 - > Companies through which the Newsletter service is provided.
 - > IT service and support companies performing maintenance or responsible for maintaining the IT infrastructure.
 - Companies intermediating in online payments for goods or services offered on the Website (in the case of purchase transactions on the Website)
 - Companies mediating in mobile payments for goods or services offered on the Website (in the case of purchase transactions on the Website)
 - Companies responsible for the Administrator's accounting (in the case of purchase transactions on the Website)
 - Companies responsible for delivering physical products to the User (postal/courier services in the case of purchases made on the Website)

§ 4 Cookies

1. We use cookies or similar technologies (hereinafter collectively referred to as 'cookies') which are understood as IT data, in particular text files, intended for use on the website and stored on the end devices of Users browsing the website. The information collected using cookies allows us to tailor services and content to individual needs and preferences of users, as well as to compile general statistics on the use of the website by users. Data collected using cookies is collected solely for the

purpose of performing specific functions for Users and is encrypted in such a way as to prevent access by unauthorised persons.

- 2. We use the following cookies on our website:
 - > Internal cookies files placed on and read from the User's Device by the Website's IT system.
 - External cookies files placed on and read from the User's Device by the IT systems of external websites. Scripts of external websites that may place cookies on the User's Device have been deliberately placed on the Website through scripts and services made available and installed on the Website.
 - Session cookies files placed and read from the User's Device by the Website during a single session of a given Device. After the session ends, the files are deleted from the User's Device.
 - Persistent cookies files placed and read from the User's Device by the Website until they are manually deleted. The files are not automatically deleted after the end of the Device session unless the User's Device configuration is set to delete cookies after the end of the Device session.
- 3. Our website uses the following types of cookies due to their necessity for the provision of services:
 - necessary cookies, enabling the use of services available on the website, in particular authentication cookies used for services requiring authentication.
 - cookies used to ensure security, used to detect authentication abuse.
 - performance cookies, enabling the collection of information about how websites are used.
 - > functional cookies, enabling the 'remembering' of settings selected by the user and personalisation of the user interface.
 - advertising cookies, enabling the delivery of advertising content to users tailored to their interests.
- 4. Web browsing software (web browser) usually allows cookies to be stored on the end device by default. A user browsing a website may independently and at any time change the settings for cookies, specifying the conditions for their storage and access by cookies to their device. The Customer can make the changes referred to in the previous sentence using the web browser settings. These settings can be changed, in particular, to block the automatic handling of cookies in the web browser settings or to inform the User each time cookies are placed on their device. Detailed information about the possibilities and ways of handling cookies is available in the settings of the software (web browser).
- 5. Using the website without changing the cookie settings means consenting to the storage of cookies. The customer can always withdraw their consent by changing their cookie settings. Information on how to configure cookie settings in example web browsers can be found here:
 - o Chrome
 - o Opera
 - o FireFox
 - o Edge
 - o Safari
 - o Internet Explorer 11

§ 5 Social Media Plugin

- 1. Plugins, known as social media plugins, may be found on our website.
 - Facebook, operated by Facebook Inc., 1601 S. California Ave, Palo Alto, CA 94304, USA Facebook. To view Facebook plug-ins, go to: https://developers.facebook.com/docs/plugins
 - ➤ Twitter (currently Platform X), operated by Twitter Inc., 1355 Market Street, Suite 900, San Francisco, CA 94103, USA. To view Twitter plugins, go to: https://dev.twitter.com/web/tweet-button
- 2. The plugin only transmits information to its provider about which of our websites you have accessed and at what time. If, while viewing our website or while on it, you are logged into your account on Facebook or Twitter, for example, the provider can link your interests, information preferences and other data obtained, for example, by
- clicking the Like button, leaving a comment, or entering your profile name in searches. This information will also be transmitted by the browser directly to the provider.
- 3. To avoid the Plug-in on our website recording your visit to your selected user account, you must log out of your account before starting to browse our website.

§ 6 Rights and obligations

- 1. We have the right and, in cases specified by law, also the statutory obligation to transfer selected or all information concerning personal data to public authorities or third parties who request such information based on applicable Polish law.
- 2. The User has the right to:
 - access personal data The User has the right to obtain access to their personal data, exercised upon request submitted to the Administrator.
 - rectify personal data The User has the right to request the Administrator to immediately rectify personal data that is incorrect and/or to supplement incomplete personal data, upon request submitted to the Administrator.
 - be delete personal data The User has the right to request the Administrator to immediately delete personal data, upon request submitted to the Administrator. In the case of user accounts, the deletion of data consists in anonymising data that enables the identification of the User. The Administrator reserves the right to suspend the execution of a request to delete data to protect the legitimate interest of the Administrator (e.g. if the User has violated the Terms and Conditions or the data has been obtained as a result of correspondence). In the case of the Newsletter service, the User has the option of deleting their personal data themselves using the link provided in each e-mail message.
 - Restriction of personal data processing The User has the right to restrict the processing of personal data in the cases indicated in Article 18 of the GDPR, including questioning the accuracy of personal data, conducted at the request submitted to the Administrator.
 - Transfer of personal data The User has the right to obtain from the Administrator, personal data concerning the User in a structured, commonly used format suitable for machine reading, upon request submitted to the Administrator.
 - Objection to the processing of personal data. The User has the right to object to the processing of their personal data in the cases specified in Article 21 of the GDPR, upon request submitted to the Administrator.
 - lodging a complaint The User has the right to lodge a complaint with the supervisory authority responsible for personal data protection.

Ardor Auctions Sp. z o.o. ul. Piękna 1A, 00-477 Warsaw

As on the: 23.07.2025